


Where can I find...

- » How to access the  free WiFi: bit.ly/PCHwifi
- » Accessible toilets:
 - » Clinic A toilets, Ground level
 - » Clinic C toilets, Ground level
 - » By Emergency Department, Ground level
 - » Medical Imaging toilets, Ground level
 - » Ronald McDonald Family Room, Ground level by northern entrance
- » Adolescent change areas:
 - » Ronald McDonald Family Room, Ground level
 - » Allied Health suite, Level 4 (via the Yellow lifts)
- » Baby changing and breastfeeding rooms:
 - » Clinic F, level 1
 - » Ronald McDonald Family Room, Ground level
- » Water fountains:
 - » Ground level: By Clinic A and C, ED triage waiting area
 - » Level 1: Food Hall, Day Treatment Unit
 - » Level 2: Pink lift lobby
 - » Level 4: Fun on Four reception, Pink lift lobby, Clinic L near hydrotherapy pool
- » Information on parking at QEII: bit.ly/PCH Parking
- » ATM: near the Emergency Department
- » Compliments and complaints: Child and Family Engagement Service Ronald McDonald Family Room, Ground level
- » A map: The electronic Wayfinding kiosks are located near the three entrances on Ground level with interactive maps and suggested routes to your destination. Printed maps are also available at the Information desk.
- » Taxi phones: Call for a taxi on the phones near the entrance to the Emergency Department.

Have a question? Head to the  Information desk on the Ground level by the main entrance to ask one of our staff or volunteers.



Stitches' Shuttle

If you need help getting to or from the QEII Medical Centre multi-deck carpark, the Stitches Shuttle (kindly donated by Perth Children's Hospital Foundation) is a free wheelchair accessible shuttle staffed by Perth Children's Hospital volunteers that runs seven days a week, 8am – 4pm from the main entrance.

Pickups can be requested by calling 0436 595 295.

Tell us what you think

We're always looking to improve the care we provide and would like to hear from you about your experience.

You can get in touch via:

- » Our website
 - » pch.health.wa.gov.au/feedback
- » Our Child and Family Engagement Service
 - » 6456 0032, CAHSfeedback@health.wa.gov.au
- » Care Opinion
 - » A website that offers patients and families an opportunity to feedback about their healthcare experiences. Share your story at careopinion.org.au



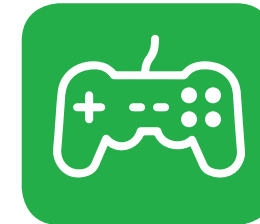
Government of **Western Australia**
Child and Adolescent Health Service

Child and Adolescent Health Service
15 Hospital Avenue, Nedlands, WA, 6009
Telephone: (08) 6456 2222
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This document can be made available in alternative formats on request for a person with a disability.



Things you can do



While you're at PCH, here are some things you can do, places you can explore and fun you can have.





Visit

Fun on Four – Level 4

Fun on Four is PCH's main entertainment hub. Run by Perth Children's Hospital Foundation, kids of all ages can play video games, create arts and crafts, have their face painted, watch the latest movie releases in the cinema, read a book in the Book Bunker and play outside in the outdoor play area. Special guests and entertainers are often scheduled to visit the space.

Kids under 14 years must have an adult with them when they visit.

 **Open 9am – 5pm, Monday - Friday**

Starlight Express Room – Level 4

The Starlight Express Room has video games, arts and crafts, singing and dancing, face painting and movies, as well as an opportunity to meet the famous Captain Starlight. After 4pm, it becomes the Livewire room, parent-free space for young people aged 12-19 years.

Starlight Express Room:  **Open 9am – 3.30pm, Monday to Friday and 1pm – 3.30pm Saturday and Sunday**

Livewire:  **4pm – 8pm, every day**



Ronald McDonald Family Room – Ground level (near the northern entrance)

Drop by the Ronald McDonald Family Room run by Ronald McDonald House Charities Western Australia for some free services including TV, internet, a mobile phone charging station and facilities such as a parent room and adolescent change table, PEG feeding facilities, kitchen (with a microwave) and dining room and even a free tea or coffee.

You can also visit Kalparrin who provide information, resources, peer support and family events for parents raising children with disability, developmental delay, genetic, chronic medical or health conditions.

Kulunga Moort Mia – Ground level (near the northern entrance)

Kulunga Moort Mia is a culturally sensitive space for Aboriginal families run by Ronald McDonald House Charities Western Australia, where you can rest, relax, and make refreshments.

Multi-faith Centre – Level 5

The Multi-faith Centre provides a calm and welcoming space for time-out, prayer, meditation, quiet reflection and counselling for everyone. It is open 24 hours a day and includes a chapel for personal prayer and religious services, a Salat room with separate male and female prayer areas, wudu (washing) facilities and a courtyard.

Relax and play

Northern Greenspace – outside the PCH northern entrance

The gardens of the northern green space feature native trees and plants, as well as areas to sit and relax. It's located between the hospital's northern entrance and the QEII Medical Centre multi-deck carpark.

Eat and shop

Little Lion Café – Ground level, inside the main entrance

A wide range of snacks, food and coffee.

 **Open: 6.30am – 8pm, Monday to Friday, 6.30am – 5.30pm, Saturday and Sunday**

PCHF Gift Shop

As well as gifts and cards, you can buy grab and go items such as newspapers, magazines and confectionery.

 **Open: 8am – 5pm, Monday – Friday**

Food Hall – Level 1

Three unique outlets with a wide variety of fresh food and drinks.

 **Open 6am – 7pm weekdays, 8am – 3pm weekends.**

Order online and collect in store at foodhallpch.com.au

Green Panda   

Asian cuisine including sushi, rice paper rolls, noodles and Japanese dishes.

Threepenny   

Classic burgers, fries and shakes.

Margaret and Moore   

Café open all day with their own roasted coffee, fresh salads, soups, handmade sandwiches, cakes and all day brunch.

Supernatural, Level 5   

Healthy on-the-go options including freshly squeezed juice, smoothies, sandwiches, coffee, salads, snacks and sweets. Order online and collect in store supernatural.mobi2go.com

Vending machines, Ground level

Drinks and snacks are available in vending machines located near the Emergency Department.

