



Dr Rosanna Capolingua AM  
Board Chair, CAHS

## LISTENING TO OUR CONSUMERS

The Board understands the importance of listening to our consumers to ensure that the strategic decisions we make are in the best interests of every child, young person and family in our care.

The Board is provided monthly with consumer stories, complaints, compliments, and meeting minutes. Invitations to Board meetings are extended on a rotational basis to the Chairs of the Youth, Consumer and Aboriginal Advisory Councils.

This month the Board discussed recommendations on outpatient reform, trauma-informed care and access pathways to Mental Health Services. The Board requested:

- A comprehensive report on outpatient service functionality, inclusive of recommendations identified at YAC and CAC meetings.
- Ongoing monitoring of trauma-informed care, recognizing that it is part of the mandatory training.
- Monitoring of the progress in reducing the medium time for referrals to Community Mental Health Services.

## CAHS Board Communique

This communique provides information regarding the discussions and outcomes from the CAHS Board meeting held on Thursday, 5 October 2023.

### KEY ITEMS OF DISCUSSION

- **Ward 5A:** The Board discussed the ongoing reforms and its commitment to further enhancing patient safety. The Board noted focus on gap analysis, commitment to continuous improvement, and promoting staff education. The Board strongly emphasised the importance of a patient-centered approach as the cornerstone of clinical service delivery.
- **Clinical Incident Reports:** The Board requested thorough documentation of minor harms, considering potential harm factors and subsequent care measures. The Board emphasised the ongoing significance of enhancing communication with families.
- **Nurse-to-patient ratios and supernumerary teams.**
- **PCH&N Executive Report** noting improvements in the Emergency Department.
- CAHS performance against the [Health Service Performance Report](#) including PCH demand and capacity.
- Discussion of the [Women and Babies Hospital Project](#) including ongoing consultation and future planning;
- Ongoing **reform for mental health inpatient services**, noting the finalization of the model of care for patients under 12 years of age.
- Updates regarding the progress of the [WA Children's Hospice project](#).
- Progress report on **Bereavement Services**;
- Progress report on **Digital Technology**.

### THE BOARD ENDORSEMENTS (Out of Session):

- CAHS 2022-23 Annual Report
- CAHS 2022-23 Annual Report – Statement of Compliance
- Budget Submission Outlines – Child Development Service and Eating Disorder Unit

## BOARD STAKEHOLDER ENGAGEMENT

The Board is committed to engaging with all our stakeholders and partners to ensure that we have the expertise and capacity to provide world-standard care and services.

This month the Board and Chair activity included meetings with:

- Minister for Health;
- Director General
- WA Children's Hospice
- QEII regarding parking
- Clinicians regarding
  - NWBH
  - CAHS Neonatology Services
  - Clinical Psychology service
- CAHS Community Hubs Project Control Group; and
- Board Walk with the CAHS Volunteer Services.

## BOARD MEMBERSHIP

The Board Chair advised that Mr Peter Mott's, Board Member and Chair, People, Capability and Culture term would conclude as of mid-October 2023. The Board expressed their appreciation for the valuable contribution during his tenure.

## BOARD COMMITTEE UPDATES:

### SAFETY AND QUALITY (S&Q) COMMITTEE

The Board noted key items discussed at the Safety & Quality meeting held 12<sup>th</sup> of September 2023:

- presentation on Clinical Services, flagging the anticipated increase in demand and the need for a strategic plan;
- Clinical incident trends, with comprehensive analysis of contributing factors;
- Committee's plan to monitor the effectiveness of implemented recommendations; and
- prioritisation of the policy compliance review.

### PEOPLE, CAPABILITY AND CULTURE COMMITTEE

The Board noted key items discussed at the PCC meeting held 21<sup>st</sup> of September 2023:

- Fatigue Risk Management Strategies.

The Board requested a review of the fatigue management risk across the establishment, with a focus on management approaches and diagnostic tools, and investigating double shifts per department;

- parking-related challenges and interim solutions;
- new Professional Development portal to be launched in November 2023.

The Board requested Work Health and Safety Report be tabled biannually.

### FINANCE COMMITTEE

The Board noted key items discussed at the Finance meeting held 26<sup>th</sup> of September 2023:

- CAHS budget position and mitigation strategy
- intent to increase focus on infrastructure projects
- Budget Submission process, and
- the Committee's recommendations on opportunities to improve business cases.

