



WA Coding Query Process

WA Clinical Coding Authority (WACCA) Purchasing and System Performance Division

1. Before submitting a query:
 - a. review classification conventions, Australian Coding Standards, national ICD-10-AM/ACHI/ACS Coding Rules (National Coding Advice or NCA), WA Coding Rules, WACCA Clinical Coding Guidelines and WACCA Coding Queries.
 - b. consult with clinical coding professionals, clinicians, clinical documentation improvement specialists etc. at your health service.

2. Email your query to coding.query@health.wa.gov.au, providing:

- a. Specific information about the case and attaching relevant de-identified documentation (e.g., clinician query response, discharge summary, operation report, pathology report).
- b. suggested code assignment.

Note: queries should only be submitted by those in senior coding roles (such as coding educator, coordinator etc.) where these roles exist at your health service.

3. WACCA will provide a response to the enquirer as soon as possible.
4. WACCA will publish all query responses in the WACCA Coding Queries workbook on the WACCA website. Coders are notified by email when new coding queries and/or responses are published.
5. Some query responses may be referred to the WA Clinical Coding Technical Advisory Group for publication of a WA Coding Rule or WACCA Clinical Coding Guideline.

WA Coding Rules and WACCA Clinical Coding Guidelines are mandated in the Admitted Patient Activity Data Business Rules. Coders are notified by email when new WA Coding Rules or WACCA Clinical Coding Guidelines are published on the WACCA website.

3M™ Codefinder™ Software pathway errors/issues

Lodge pathway errors/issues on the 3M™ webpage [Support | Health Information Systems | 3M Australia](#) via the “Lodge a support ticket” icon.