



Information for Overseas Visitors and Students

As an overseas visitor, you will be required to pay for your treatment. Charges relating to all medical care at PCH are set by the WA Department of Health and are not negotiable. You may be eligible for essential medical treatment if you have one of the following:

- Valid Medicare card
- Eligibility under the Reciprocal Health Care Agreement (RHCA) with Australia
- Refugee/asylum seeker status

Private health or travel insurance You will need to contact your insurance provider to check your level of cover and request a written guarantee of payment for the Revenue Liaison Officer. All overseas visitors will need to provide:

- passport and visa copy for both child and parent
- insurance details
- contact details (address and phone) for both your home country and Australia, including your email address.

Overseas Students will also need to provide the name and address of your educational institute and student number.

Have you applied for a permanent residency visa in Australia?

If a permanent residency visa is granted, you are then entitled to Medicare for all family members covered under the residency visa.

Refugees need to have applied for refugee status. A blue Medicare card is given until permanent residency is granted.

General treatment fees

Fees for services rendered as an Overseas Visitor are set and adjusted each year by the Department of Health. Please see below the fees for 2026/27:

• Emergency Department visits:	Charged according to your triage level	• Overnight Inpatient Accommodation:	\$3,417.00 per night
• Same day inpatient accommodation:	\$3,258.00	• Outpatient service:	\$397.00 per attendance

The fees above are only some of the costs associated with treatment. There may be further costs involved depending on the treatment provided. The following services are charged in addition to the above:

- Pharmacy at each outpatient visit
- Radiology, x-rays, MRIs and ultrasounds
- Prosthesis/surgically implanted devices
- Specialist consulting fees
- Pathology

You will be responsible for payment of all these charges.

Costs of treatment, deposits and guarantees of payment

Upon admission, the hospital can only provide an estimate of the charges.



These may vary depending on the treatment provided. As an overseas visitor, unless covered by RHCA arrangements, the hospital requires either a written guarantee of payment from your insurer or a full deposit of the estimated charges.

Making a payment

If you wish to make a payment, please contact 6456 0320. Payment can be made in person or over the phone by:

- EFTPOS/Credit Card
- Bank Cheque
- Cash
- BPay and BPoint

Overseas visitors with a Reciprocal Health Care Agreement (RHCA)

Overseas visitors holding a valid visa and being a **resident** of a Reciprocal Health Care Agreement (RHCA) country are covered only for ill-health or injury which occurs while you are in Australia and requires necessary treatment before returning to your home country. You will still require travel health insurance and under the RHCA planned treatment, procedures, or operations are not covered.

To receive entitlements under RHCA, you will need to provide evidence of eligibility (your passport and visa) from one of the countries listed below.

We will also require contact details (address and phone) for both your home country and Australia, including your email address.

RHCA countries

- Belgium
- Finland
- Italy
- Malta
- Netherlands
- New Zealand
- Norway
- Republic of Ireland
- Sweden
- Slovenia
- United Kingdom (incl. Northern Ireland)

Periods of RHCA cover vary depending on your country's agreement with Australia. To find out more about your period of cover, please visit

<https://www.humanservices.gov.au/individuals/services/medicare/reciprocal-health-care-agreements>

Interpreter services

A free health care interpreter service is available to you, if you require an interpreter; just ask one of our friendly staff to arrange one for you.

Need Information or assistance?

If you have any enquiries or need assistance, please contact one of our Revenue Liaison Officers; phone: 6456 0033 or email: PCH.PatientBilling@health.wa.gov.au

15 Hospital Avenue, Nedlands, WA, 6009

Telephone: (08) 6456 2222

Produced by Revenue

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