



## STANDARD OPERATING PROCEDURE

### NeoVision (NETS WA)

<b>Scope (Staff):</b>	Nursing and Medical Staff
<b>Scope (Area):</b>	NETS WA

#### Child Safe Organisation Statement of Commitment

CAHS commits to being a child safe organisation by applying the National Principles for Child Safe Organisations. This is a commitment to a strong culture supported by robust policies and procedures to reduce the likelihood of harm to children and young people.

This document should be read in conjunction with this [disclaimer](#)

### Aim

To guide NETS Team in the use of the ‘NeoVision’ equipment set-up and its operation, along with the step-by-step user guide for using the ‘AVAYA’ desktop application which is a videoconference platform administered by the WA Country health service (WACHS).

### Background

“**NeoVision**” is a virtual neonatology service by the NETS WA team using the real-time, audio video telemedicine to support neonatal care from a distance. This service connects neonatologists and other specialists from NETS WA and PCH with care teams in regional hospitals (currently only available for regional referrals) that have limited expertise and resources for the management of critically unwell neonates.

NeoVision enables the specialist retrieval teams to visualise the neonate, guide the referring teams through complex resuscitations, and provide consultation for neonates requiring critical care. Further augmenting the retrieval process of the unwell neonates for the regional hospitals.


### Setting up Neovision

See the NeoVision Manual which shows how to set-up the Portable Video Conference Trolley: (point-to-point Polycom™ cameras) together with the AVAYA Desktop application user guide. [NETS WA Neo Vision Guideline user guide-2.pdf](#)

## Related CAHS internal policies, procedures and guidelines

[Child and Adolescent Health Service | CAHS - NETS WA clinical guidelines and protocols](#)

This document can be made available in alternative formats on request.

Document Owner:	Neonatology		
Reviewer / Team:	NETS WA		
Date First Issued:	Nov 2023	Last Reviewed:	Nov 2023
Amendment Dates:		Next Review Date:	Nov 2026
Approved by:	Neonatology Coordinating Group	Date:	11/12/2023
Endorsed by:	Neonatology Coordinating Group		
Standards Applicable:	NSQHS Standards:  Child Safe Standards: 1,10		

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## Healthy kids, healthy communities

Compassion

Excellence

Collaboration

Accountability

Equity

Respect

Neonatology | Community Health | Mental Health | Perth Children's Hospital